

ITSM weekly major incident report Template



Project name:
Prism support



Report Date:
Friday 12th July, 2024



Report Duration:
17 June 2024 to
23 June 2024



List of issues

Key	Status
AOS-1	In progress
Summary	
Users unable to login	
Assignee	Reporter
Jane Doe	Jane Doe
Created on	Priority
May 01, 2024	CRITICAL

Key	Status
AOS-1	In Review
Summary	
Users unable to login	
Assignee	Reporter
Jane Doe	Jane Doe
Created on	Priority
May 01, 2024	HIGHT

Key	Status
AOS-1	In Review
Summary	
Users unable to login	
Assignee	Reporter
Jane Doe	Jane Doe
Created on	Priority
May 01, 2024	CRITICAL

Key	Status
AOS-1	In progress
Summary	
Users unable to login	
Assignee	Reporter
Jane Doe	Jane Doe
Created on	Priority
May 01, 2024	MEDIUM

Key	Status
AOS-1	In Review
Summary	
Users unable to login	
Assignee	Reporter
Jane Doe	Jane Doe
Created on	Priority
May 01, 2024	CRITICAL

Key	Status
AOS-1	In progress
Summary	
Users unable to login	
Assignee	Reporter
Jane Doe	Jane Doe
Created on	Priority
May 01, 2024	MEDIUM



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